



AKConnect! PAI Roundtable

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Disclosure

- ▶ I do not have (nor does any immediate family member have) a vested interest in or affiliation with any corporate organization offering financial support or grant monies for this continuing education activity, or any affiliation with an organization whose philosophy could potentially bias my presentation.

Goals

- ▶ Outline the 5 pillars of PAI and the short- and long-term goals from the 2019 ASHP PAI workshop
- ▶ Identify barriers to implementation of PAI goals
- ▶ Discuss ways to foster advancement in transforming pharmacy practice

Background

- ▶ What is PAI?
 - ▶ The Practice Advancement Initiative is a profession-led initiative that is empowering pharmacists to take responsibility for patient outcomes in acute and ambulatory settings.
- ▶ History
 - ▶ In 2010, the Pharmacy Practice Model Initiative (PPMI) was initiated and was viewed as being geared towards hospitals and health-systems.
 - ▶ Rebranded in 2015 as PAI to encompass acute and ambulatory settings.

PAI Workshop

February 8, 2019

- ▶ 28 pharmacists, technicians, and students participated in the PAI workshop.
- ▶ Participants brainstormed the 5 PAI pillars for both short- and long-term changes and/or goals.
- ▶ PAI workgroup was formed with the goal to **MOVE TOWARDS ACTION!**



The Five Pillars

AND SHORT- AND LONG-TERM GOALS



Transforming how pharmacists in acute and ambulatory settings care for patients

The Practice Advancement Initiative (PAI) is a **profession-led** initiative that is **empowering pharmacists** to take responsibility for **patient outcomes** in acute and ambulatory care settings.

| Care Team Integration | Leveraging Pharmacy Technicians | Pharmacist Credentialing & Training | Technology | Leadership in Medication Use |
|---|---|---|--|--|
| <ul style="list-style-type: none"> Promotes a team-based approach to health care Shifts the roles of the healthcare team to enable pharmacists to optimize their time with patients across the continuum of care Enhances the relationship between pharmacists and patients by positioning pharmacists as healthcare providers | <ul style="list-style-type: none"> Empowers the pharmacy team to ensure that pharmacy technicians perform all traditional preparation and distribution activities Urges technicians to handle non-traditional and advanced responsibilities and activities to allow pharmacists to take greater responsibility for direct patient care Promotes technician training and certification requirements, such as the need for uniform standards for advanced technician roles | <ul style="list-style-type: none"> Elevates the reputation of the pharmacy team Ensures pharmacists, residents, and students have the training and credentials for activities performed within their scope of practice now and in the future Promotes the use of credentials to provide services at the top of the scope of practice | <ul style="list-style-type: none"> Evaluates the available technologies to support patient safety and quality of care Encourages use of available automation and technology to improve patient safety, quality, and efficiency, while also reducing costs Identifies emerging technologies to improve pharmacy practice | <ul style="list-style-type: none"> Empowers pharmacists to take responsibility for patient outcomes Positions pharmacists to promote health and wellness, optimize therapeutic outcomes, and prevent adverse medication events Emphasizes that, given their extensive education and training, pharmacists are integral to achieving the best outcomes |

The Five Pillars Care Team Integration

Care Team Integration

- Promotes a team-based approach to health care
- Shifts the roles of the healthcare team to enable pharmacists to optimize their time with patients across the continuum of care
- Enhances the relationship between pharmacists and patients by positioning pharmacists as healthcare providers

Short-Term Goals

- State recognition of alternative options, CE options example CME
- Joint combined conferences to encourage collaboration with other disciplines
- Collaborative practice agreements
- Improved communication with Board of Pharmacy

Long-Term Goals

- Provider status, immunization reimbursement
- Technician check certification at state level

The Five Pillars Leveraging Pharmacy Technicians

Leveraging Pharmacy Technicians

- Empowers the pharmacy team to ensure that pharmacy technicians perform all traditional preparation and distribution activities
- Urges technicians to handle non-traditional and advanced responsibilities and activities to allow pharmacists to take greater responsibility for direct patient care
- Promotes technician training and certification requirements, such as the need for uniform standards for advanced technician roles

Short-Term Goals

- Clear roles and scope of practice for technicians with best practices
- Shared resources – position descriptions
- Inventory management resources
- Tech involvement with convention – broadcast CEs? Podcasts?

Long-Term Goals

- Managing Medication Waste
- Med Safety Checks / compliance checks
- Med Sync Follow up
- Training Resources
- Competency Checks with quizzes
- Administration of vaccines
- Guidance for tech pharmacy buyers
- Vaccine coordination resources
- Clinical support such as rooming, scheduling, MTM support, reminders
- Mandatory AK State certification
- Manage auditing USP 797, 800 guidelines
- Billers
- Tech delivery of medications

The Five Pillars

Pharmacist Credentialing and Training

Pharmacist Credentialing & Training

- Elevates the reputation of the pharmacy team
- Ensures pharmacists, residents, and students have the training and credentials for activities performed within their scope of practice now and in the future
- Promotes the use of credentials to provide services at the top of the scope of practice

Short-Term Goals

- Committee within AKPhA to facilitate PAI
- Provide toolkits on AKPhA website

Long-Term Goals

- Work with the Board of Pharmacy regulations to standardize

The Five Pillars Technology

Technology

- Evaluates the available technologies to support patient safety and quality of care
- Encourages use of available automation and technology to improve patient safety, quality, and efficiency, while also reducing costs
- Identifies emerging technologies to improve pharmacy practice

Short-Term Goals

- Minimum requirements for RPh Verification
- Create rules around automation (ADM)

Long-Term Goals

- Enable EHR Sharing
- Standard Communication between pharmacists and doctors
- Fill history for all
- Secure text messaging for PHI

The Five Pillars

Leadership in Medication Use

Leadership in Medication Use

- Empowers pharmacists to take responsibility for patient outcomes
- Positions pharmacists to promote health and wellness, optimize therapeutic outcomes, and prevent adverse medication events
- Emphasizes that, given their extensive education and training, pharmacists are integral to achieving the best outcomes

Short-Term Goals

- Continue support of Alaska's Antibiotic Stewardship initiative (A2SC)
- Opioid task force collaboration
- Increase association membership

Long-Term Goals

- Establish state-wide practice standards of disease states in style of A2SC
- Workshops on Collaborative practice agreements
- Workshops on Medication Use Evaluation posters



How does Alaska compare to the
rest of the country?

[HTTPS://ALASKAPHARMACY.ORG/WP-CONTENT/UPLOADS/2019/02/SLIDES-FREITAG.PDF](https://alaskapharmacy.org/wp-content/uploads/2019/02/slides-freitag.pdf)

Alaska's Self-Assessment compared to national survey responses

Strengths

- ▶ Change readiness
- ▶ Recognition of value of pharmacy
- ▶ Antimicrobial Stewardship
- ▶ Inpatient drug therapy management
- ▶ Med reconciliation
- ▶ Focus on quality indicators

Strengths with Opportunity

- ▶ Continuity of care
- ▶ Disease prevention
- ▶ Medical home model
- ▶ Discharge education
- ▶ Writing med orders
- ▶ Credential/Privilege
- ▶ Virtual care
- ▶ Strength

Alaska's Self-Assessment compared to national survey responses

Gaps

- ▶ Lack of resources
- ▶ Strategic plan for technology
- ▶ Role in Population Health/ACO (accountable care organization)
- ▶ Documented role in medication safety
- ▶ Pharmacist role in care plan
- ▶ CPOE (computerized physician order entry)
- ▶ Barcode technology during compounding
- ▶ Appropriate training of technicians for advanced roles

ACTIVITY #1

DISCUSS POSSIBLE SOLUTIONS TO
ADDRESS GAPS IDENTIFIED IN ALASKA'S
SELF-ASSESSMENT

(10 MIN)

Description of programs AKPhA can offer to advance PAI

- ▶ AKConnect! session at 2019 Fall CE Conference
- ▶ Legislative and advocacy support for pharmacists as providers with appropriate reimbursement. This includes pharmacist and student training on billing for services.
- ▶ Create toolboxes for pharmacies available on AKPhA website. Topics include advanced technician roles and job descriptions/competencies; pharmacists credentialing and privileging; and vaccine resources.



ACTIVITY #2

DISCUSS WAYS TO FOSTER
ADVANCEMENT IN TRANSFORMING
PHARMACY PRACTICE IN ALASKA



(15 MIN)

Final Takeaways

- ▶ PAI is a call to action
- ▶ Long-term goals are to create the vision of what pharmacy practice advancement means for Alaska, creating a plan to promote that vision, and following through on implementing the plan.
- ▶ Our profession is at a crossroads.
- ▶ What is your vision for the future of pharmacy in Alaska?